

Carbon Reduction Plan

Supplier name: ...MNA HOME CARE SERVICES LTD.

Publication date: June 2026

Review date: June 2027

Commitment to achieving Net Zero

MNA Homecare Services Ltd. is committed to achieving Net Zero emissions by 2035

MNA Homecare Service is a Domiciliary care provider, providing community support and personal care to the elderly, adult with learning and physical disability, mental health for over 65 and under 65 across multiple local authority areas in London.

Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline Year:2024

Additional Details relating to the Baseline Emissions calculations.

MNA Homecare services Ltd. Began its formal carbon reduction programme in November 2024. Most of our emissions arise from employee commuting, care worker travel between service users, purchase of goods and services, digital infrastructure and electrical consumption. We do not use gas-filled heating systems or have company own vehicles. Our heating is provided through electric heating systems, and we use MS 365 business premium and Nourish digital care planning software to support our service delivery. The emissions for MNA were 222.5 tCO₂e for the year, 1st January 2024 to 31st December 2024. This figure includes all material from Scope 1, 2 and 3, and has been used to calculate a baseline figure to enable future year on year comparison.

In November 2024 we achieved ISO 14001:2025

Baseline year emissions: 2024

EMISSIONS

TOTAL (tCO₂e)

Scope 1	0.0
Scope 2	7.5
Scope 3 (Included Sources)	215.0 (This includes in house staff and care worker travel to work or between service users, printing, waste disposal created by the company, IT and cloud services, purchased goods and services)
Total Emissions	222.5

Current Emissions Reporting

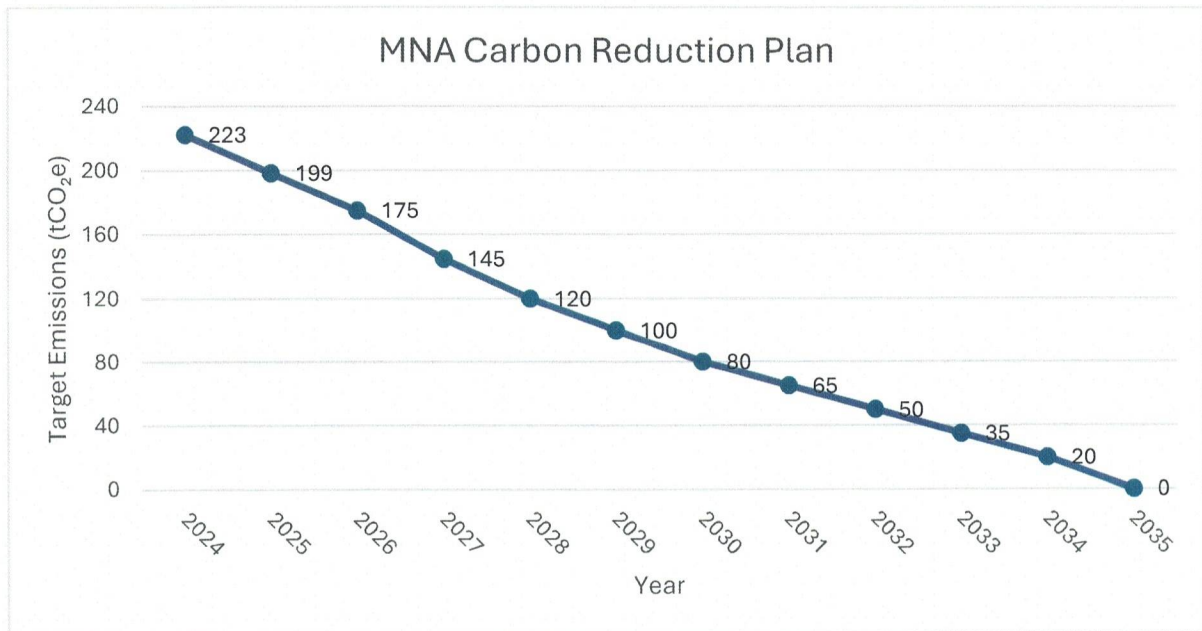
Reporting Year: 2025	
EMISSIONS	TOTAL (tCO₂e)
Scope 1	0.0
Scope 2	6.5
Scope 3 (Included Sources)	192.0
Total Emissions	198.5 (This includes in house staff and care worker travel to work or between service users, printing, waste disposal created by the company, IT and cloud services, purchased goods and services)

Emissions reduction targets

In order to continue our progress to achieving Net Zero, we have adopted the following carbon reduction targets.

We project that carbon emissions will decrease over the next five years to 125.0 tCO₂e by 2029. This is a reduction of 43.8%

Progress against these targets can be seen in the graph below:



Carbon Reduction Projects

Completed Carbon Reduction Initiatives

The following environmental management measures and projects have been completed or implemented since the 2024 baseline. The carbon emission reduction achieved by these schemes equate to 24.0 tCO₂e, a 10.8% reduction against the 2024 baseline and the measures will be in effect when performing the contract

Since establishing our carbon reduction plan in 2024, we have implemented several initiatives to reduce our environmental impact to support our commitment to achieving Net Zero by 2035.

We achieved ISO 14001:2015 certification for our environmental management system, providing a structured framework for mapping environmental responsibilities, monitoring performance and driving continual improvement.

We introduced full digital care planning and roster system that helped to significantly reduce paper printing of client files, storage needs and paper waste disposal.

We also implemented MS365 Business premium to support our email system, cloud base storage and smooth online meeting.

We maximised local recruitment to reduce overall travel.

We enabled partial home-based working for management staff reducing travel trips to our offices.

Lastly, we mapped care workers rotas to minimise travel between Service users, reduce mileage and fuel consumption. This helped to increase our client satisfaction survey by 10%.

We promote public transport use and discouraging use of private vehicles.

We have established 'walking' visit routes in densely urbanised areas.

These initiatives helped to reduce our emissions from 222.5 tCO₂e in 2024 to 198.5 tCO₂e in 2025, representing 10.8% reduction in overall carbon footprint

In the future we hope to implement further measures such as:

- We hope to buy our own office to transition to 100% renewable electricity tariffs where available.
- Improve energy efficiency using energy saving equipment like LED or other smart savings energy.
- Introduce sensor triggered LED lighting rather than on/off switched where practical when we move into our owned property.
- Heating systems set to lowest comfortable working temperature with timed schedule ensuring only used during office hours.
- Increase the use of online meetings to avoid unnecessary travel to office.
- Continuing to promote cycle to work schemes.
- Train staff on environmental sustainability and carbon practices.
- Buy electric vehicles where the need arises for company cars.

Declaration and Sign Off


This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard¹ and uses the appropriate Government emission conversion factors for greenhouse gas company reporting².

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard³.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of the Supplier:


.....

Director / Registered Manager

Date: 26/06/2026.....

¹<https://ghgprotocol.org/corporate-standard>

²<https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting>

³<https://ghgprotocol.org/standards/scope-3-standard>